

## NEWS RELEASE

Kurt Faulkner has earned the highest level of service achievement in the real estate industry, Quality Service Certified Platinum. The award is in recognition of earning 100% client service satisfaction in 2009, as measured by Leading Research Corporation.

A Quality Service Certified (QSC) award is the only recognition in the real estate industry based on independently validated customer satisfaction survey results. Following a real estate closing, clients of QSC agents receive a survey to rate the agent on various aspects of the service process. An overall satisfaction rating is displayed on a website ([www.QualityService.org](http://www.QualityService.org)) where sellers and buyers have the ability to select a real estate professional based upon agents' validated record of service satisfaction.

Faulkner is a Broker Associate/Partner with The Group, Inc. Real Estate. He can be reached at 970-229-0700, or [kfaulkner@thegroupinc.com](mailto:kfaulkner@thegroupinc.com).

The Group, Inc. Real Estate is Northern Colorado's leading real estate company with six offices in Fort Collins, Loveland, and Greeley.